

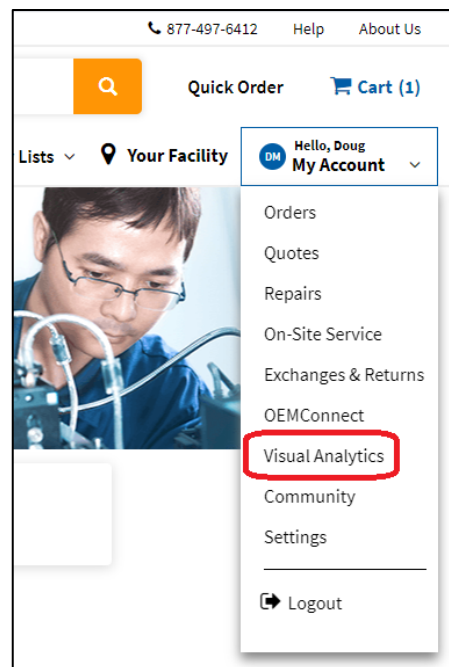
Accessing Visual Analytics

Quick Reference Guide

1. From the PartsSource.com home page, click [My Account](#) | [Visual Analytics](#).



Note: If your Visual Analytics dashboard takes longer than 12 seconds to load, see [Troubleshooting Visual Analytics](#) below.



2. The **Visual Analytics** dashboard is displayed.

PARTSSOURCE® Search Keyword or Item Number Quick Order Cart (1)

Departments Solutions Browsing History Buy it Again Request Quote My Lists Your Facility Hello, Doug My Account

My Account > Visual Analytics CLEAR FILTERS

Chatham Memorial Hospital

Visual Analytics: Interactive Insights into Parts, Repair, Minor Equipment, and Service Information. From 11/1/2019 to 11/19/2020

Click Below to See More Details About Your Spend Click Below to See More Details About Your Product Returns

\$15.0 Parts & Repair Spend	0.0% Quality Coded Return Rate
Spend Variance over Previous 12 Months \$0	Total Quality Coded Returns 0
Missed Hard Cost Savings \$	Total Orders Shipped 1

Filter by OEM Filter by Modality Filter by Facility/Site Filter by Person

We strive to make Visual Analytics as useful as possible. To ensure we are successful, please share your feedback with us [here](#). Please contact our Visual Analytics Team at visualanalytics@partssource.com if you have any questions.

Questions? Comments? Concerns?

Email us at Community@partssource.com

Troubleshooting Visual Analytics

Symptom	Cause	Resolution
I don't see Visual Analytics in the My Account menu.	You do not have rights to Visual Analytics .	Send an e-mail to your account's group email (e.g. YourHealthSystem@partssource.com) to request access to Visual Analytics .
It is taking my Visual Analytics dashboard a long time to load (e.g. <i>more than 12 seconds</i>).	Internet Explorer is not set to allow third-party cookies.	Try viewing the Visual Analytics dashboard in another web browser (e.g. <i>Google Chrome</i>) by copying the URL from Internet Explorer and pasting it into the new browser.
	You are using an older version of Internet Explorer that is not supported.	Request an upgrade to Internet Explorer 11 or use another supporter web browser (e.g. <i>Google Chrome</i>)
	You are using Windows 8	Visual Analytics is not supported in Windows 8. Request an upgrade to Windows 10 or a downgrade to Windows 7 (<i>not recommended</i>).
	Visual Analytics was not correctly configured by PartsSource.	Send an e-mail to your account's group email (e.g. YourHealthSystem@partssource.com) to request assistance.
A message is displayed that says, No Data .	Visual Analytics was not correctly configured by PartsSource.	Send an e-mail to your account's group email (e.g. YourHealthSystem@partssource.com) to request assistance.

Questions? Comments? Concerns?

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